



Today's Services Through Tomorrow's Technology

REPEAT DIALING (*66)

Save time dialing busy numbers over and over. Your phone will ring you as soon as the line is free, and will automatically connect you.

- When you receive a busy signal, hang up.
- Pick handset up and listen for dial tone. Press *66.
- If the line is free, you will be connected.
- If the line is busy, hang up. Your phone will check the number for up to 30 minutes.
- A special callback ring will alert you when the line becomes free.
- Lifting the handset will place the call.

To cancel before the 30 minutes are over, simply pick up the Handset and dial *86

CALL RETURN (*69)

Redial the last number that called you, regardless if you answer the phone or not.

- Once you get a dial tone, press *69
- You will hear a recording identifying the last caller's telephone number. Press 1 to complete the call.
- When the line is open, you will be connected.
- If the line is busy, hang up. Your phone will try for the next 30 minutes to make a connection. Your phone will ring to alert you when the line becomes free. Lift handset to make call.

Press *89 to cancel before the 30 minutes are over.

CALL FORWARD (*72)

Program your calls to ring at another number.

- Press *72 at the dial tone.
- After hearing 3 short beeps, enter the number you would like your calls to forward to.
- When the phone is answered, your Call Forward is in effect.
- If the party did not answer, hang up and repeat the above steps. Three beeps will be a confirmation tone that is worked.

Press *73 to deactivate Call Forward

3 WAY CALLING

Talk to two different people in different places...at the same time!

- Call first party
- Press and quickly release the switchhook to place first person on hold.
- Dial 3rd person's number.
- When 3rd person answers you can talk privately.
- To make 3 way connection, press and release switchhook.

You can now talk with both people. If the third person did not answer or you want to disconnect them, just press and release the switchhook.

CALL TRACE (*57)

Trace the last call you received so law enforcement may identify harassing callers and take action.

- After receiving a call hang up.
- Pick receiver up listen for dial tone. Press *57.
- Follow the instructions from the announcement.
- Report the date and time to RTC. You will be required to get a signature from your local law enforcement agent.

CALLER ID/NAME

See the name and telephone number of the calling party before you answer the phone!

CALL WAITING

Know when another caller is trying to reach you.

- A special tone will alert you when an incoming call is waiting
- Press the switchhook on your telephone. Your first caller will be on hold while you talk to the second caller.
- To alternate between calls, just press the switchhook. The other caller will be on hold.

If you would like to cancel the Call Waiting before making a call, simply pick up your phone and hit *70. This will ensure you that you will not be interrupted by another call.

PRIORITY RINGING (*61)

Program your telephone line to ring with a special ringing pattern whenever you are called from a select list of phone numbers. Your phone will ring with a normal ringing pattern for all other calling numbers. If you also have Call Waiting, you will hear a distinctive Call Waiting tone whenever someone on your list calls you while you are on the phone.

- Press 61
- Listen to the voice instructions which will guide you through the steps of how to:
- Turn Priority Ringing on or off
- Make changes to your Priority Ringing List

When Priority Ringing is turned on you will hear a short-long-short ringing pattern or tone when called from any number on your list. You will hear normal ringing or Call Waiting tones when called from any other numbers.



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PERSONAL RING/PERSONAL RING PLUS

Personal Ringing enables you to have up to three telephone numbers with unique ringing patterns and unique Call Waiting tones if you have the Call Waiting feature. Personal Ringing enables you to determine for whom a call is intended. Helps you to determine the type of call (business or personal). Provides many of the advantages of additional lines, but at a fraction of the cost.

PREFERRED CALL FORWARDING (*63)

Create a list of phone numbers that are to be forwarded when they call you. All other calls will ring your phone in the normal fashion. Eliminates having to wait for important calls. You can leave your home or office and still receive calls.

- Press *63
- Listen to the voice instructions that will guide you through the steps of how to:
Turn Preferred Call Forwarding on or off
Make changes to your Preferred Call Forwarding list

Voice instructions will also guide you through the steps of how to enter, confirm, or change the number to which your calls will be forwarded.

CALL SCREENING (*60)

Enhance security and privacy by blocking calls from people with whom you do not wish to speak.

- Press *60
- Listen to the voice instructions which will guide you through the steps of how to:
Turn Call Screening on or off.
Make changes to your Call Screening list.

After receiving an annoying call, you may wish to prevent that person from calling you in the future. Call Screening's voice instructions will explain how to add the number of the last caller to your list even if you do not know the party's number.

TOLL CODE RESTRICTION

Allows the blocking of long distance phone calls.

SPECIAL CALL ACCEPTANCE (*64)

Screen incoming calls by creating a list of phone numbers from which you are willing to accept calls. Enhances security and privacy by allowing only the most important calls to reach you. Prevents unwanted interruptions.

- Press *64
- Listen to the voice instructions which will guide you through the steps of how to:
Turn Special Call Acceptance on or off.
Make changes to your Special Call Acceptance list.

DO NOT DISTURB (*78)

Prevents your phone from ringing when you don't want interruptions. Callers who know your Personal Identification number can still ring you.

- Dial *78, then listen for 3 beeps.
- Hang Up

TO CANCEL:

Dial *79, listen for 3 beeps.
Hang up

CALLER ID BLOCKING (*67)

Hide your name and number on calls made.

- Dial *67
- Dial the number you wish to call while blocking your number

CALL HOLD (*76)

Enables you to put a call on hold, or to consult privately with another person.

- Dial *76
- Listen for 3 beeps
- You may make another call

FIXED CALL ADDRESS

A predetermined number may be dialed after the receiver is picked up.