

## **DO NOT CALL INFO**

Both the Federal Government and the State of Indiana offer “Do-Not-Call Lists”. Registering for these lists adds your name to a list of consumers that do NOT want to be bothered by telemarketing calls. There is some telephone solicitations still allowed, however, and more information appears below.

RTC Communications Corporation (“RTC”) is required by the FCC under 47 C.F.R. 64.1200(g) to inform their customers of the:

### **INDIANA DO-NOT-CALL INFORMATION**

The Federal Trade Commission (FTC) and the Federal Communications Commission (FCC) have created a National Do Not Call Registry where people can register their residential phone number to reduce telemarketing calls. The National list will NOT provide Hoosiers with the same amount of protection that you currently receive under Indiana’s law. You can register for both lists, but the Attorney General’s Office encourages Indiana residents who want to reduce telemarketing calls to their homes to register on Indiana’s list first and foremost.

The National list allows more telemarketers to call you than the Indiana Telephone Privacy List. Therefore, Hoosiers receive more protection from being registered on the Indiana list. Most of the states that have a telephone privacy program will be transferring their registered phone numbers to the federal list. Indiana WILL NOT be transferring Hoosiers’ registered phone numbers to the FTC list at this time.

You may register online 24 hours a day, seven days a week by entering [www.in.gov/attorneygeneral](http://www.in.gov/attorneygeneral) in the URL Address Line. Scroll down to the “Telephone Privacy List” section and click on “Register”. Or, you can register by phone by calling toll-free: 1-888-834-9969. You will be asked to give some basic information regarding your home phone number, name, address etc.

### **FEDERAL DO-NOT-CALL INFORMATION**

The FCC and FTC are now sharing responsibility for enforcing the National Do-Not-Call list. The FCC now requires all telecommunication carriers that provide Local Exchange Service to notify their customers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke you registration, please call 1-888-382-1222 (TTY 1-866-290- 4236) or via the Internet at [www.donotcall.gov](http://www.donotcall.gov).

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by a tax-exempt nonprofit organization, for example for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship.

The FCC has defined an established business relationship as one in which the consumer has “a prior or existing relationship” with a company that is formed voluntarily through communications between the company and the consumer on the basis of a purchase or transaction regarding products or services

within eighteen (18) months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of consumer inquiry regarding a company's products or services within three (3) months immediately preceding the date of a telephone solicitation, and which has not been previously terminated by either the consumer or the company