

# Broadband Facts

## Rochester Telephone Company

### IF-500 FiberConnect

#### Fixed Broadband Consumer Disclosure

## Monthly Price

**\$84.95**

This monthly price is not an introductory rate.

This monthly price does require a 24 month contract for new customers. Opting out of this contract will result in a \$99 opt-out fee prior to installation. Click [HERE](#) for our contract Terms & Conditions

### Additional Charges & Terms

#### Provider Monthly Fees\*

Meshpoint	\$2.99
Static IP Address	\$20.00
Public IP Address	\$15.00

#### One-time Fees at the Time of Purchase

Advanced Payment	\$84.95
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#### Early Termination Fee

**\$99**

Click [here](#) for a full list of possible applicable fees

Government Taxes do not apply.

\*These fees are optional add ons - not mandatory

### Discounts & Bundles

[Click Here](#) for available billing discounts offered through Rochester Telephone Company.

### Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out whether you qualify, visit [affordableconnectivity.gov](https://affordableconnectivity.gov)

**Participates in the ACP** **Yes**

### Lifeline

Lifeline is a federal program that offers a monthly benefit of up to \$9.25 towards phone or internet services for eligible subscribers.

Click here to see if you qualify <https://www.lifelinesupport.org/>

**Participates in Lifeline** **Yes**

### Speeds Provided with Plan

Typical Download Speed	496.89 Mbps
Typical Upload Speed	260.15 Mbps
Typical Latency	5.01 ms
No data caps	

### Network Management

[Read our Policy](#)

### Privacy

[Read our Policy](#)

### Customer Support

Contact Us: <https://www.rtc1.com/support/> or call 574-223-0100

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

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