

Broadband Facts

Rochester Telephone Company

IF-500/500 FiberConnect

Fixed Broadband Consumer Disclosure

Monthly Price

\$84.95

This monthly price is not an introductory rate.

This monthly price does require a 24 month contract for new customers. Opting out of this contract will result in a \$99 opt-out fee prior to installation. Click [HERE](#) for our contract Terms & Conditions

Additional Charges & Terms

Provider Monthly Fees*

Meshpoint \$2.99

Static IP Address \$20.00

Public IP Address \$15.00

One-time Fees at the Time of Purchase

Advanced Payment \$84.95

Early Termination Fee

\$99

Click [here](#) for a full list of possible applicable fees

Government Taxes do not apply.

*These fees are optional add ons - not mandatory

Discounts & Bundles

[Click Here](#) for available billing discounts offered through Rochester Telephone Company.

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out whether you qualify, visit getinternet.gov

Participates in the ACP Yes

Lifeline

Lifeline is a federal program that offers a monthly benefit of up to \$9.25 towards phone or internet services for eligible subscribers.

Click here to see if you qualify <https://www.lifelinesupport.org/>

Participates in Lifeline Yes

Speeds Provided with Plan

Typical Download Speed 547.25 Mbps

Typical Upload Speed 545.62 Mbps

Typical Latency 5.33 ms

No data caps

Network Management

[Read our Policy](#)

Privacy

[Read our Policy](#)

Customer Support

Contact Us: <https://www.rtc1.com/support/> or call 574-223-0100

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

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